

Everyone is entitled to enjoy their home quietly and peacefully. You must not make too much noise, be a nuisance or disturb your neighbours and you must make sure that anyone living with you or visiting your home behaves in a reasonable way.

BGVPHA considers a good neighbour to be...



...someone who is understanding of the differing lifestyles of others, takes care of their property and allows their neighbours quiet enjoyment of their home.

A one-off falling out can be something most people can sort out between themselves and a polite discussion is often enough to bring a satisfactory solution to the problem. But where the situation carries on or turns into something more serious involving harassment or threats then you should **CONTACT YOUR HOUSING OFFICER.**



Awarded for excellence



INVESTOR IN PEOPLE

Bethnal Green and Victoria Park Housing Association
401 Mile End Road, London, E3 4PB.

Tel: 020 8709 4300 Fax: 020 8709 4400 Email: enquiries@bgvpha.org.uk
www.bgvpha.org.uk

BGVPHA
Committed to Tower Hamlets

BEING A GOOD NEIGHBOUR



Remember, be considerate and only treat your neighbours as you would expect to be treated yourself!



Here is some helpful advice on being a good neighbour:

- Talk to your neighbour. Often people do not realise they are disturbing others. You need to explain to them politely that they are causing a problem.
- Warn neighbours when you are going to do something particularly noisy: drilling, hammering or having a party.
- Control the volume of sound from radios, stereos and TVs, at all times of the day. Do not put these systems against shared walls. Place them on rubber mats or carpets. Make sure you do housework or DIY at reasonable times of the day. Keep noise, in or near your home, right down from 9.pm until 8.am.
- Be quiet when you return home late at night. Don't slam doors, hoot car horns or shout to your friends.
- Ensure your household rubbish is placed in the bins provided and that the area around the bins is kept tidy. Arrange for any unwanted bulky household items to be collected free of charge by the Council.

- Park your vehicle responsibly and do not block access for emergency services. Do not carry out large-scale car repairs in parking bays or leave cars in a dangerous condition. The Council will remove any vehicle free of charge (one per year) if they are asked to do so.
- If you have a garden, front or back, ensure that it is kept neat and tidy, this may be just removing litter or by keeping the grass and hedges cut – an untidy garden is not only unsightly, but reflects on the areas in which you live.
- Be a responsible pet owner. If you have a dog make sure it does not bark or whine for long periods of time. Do not leave your dog alone if you are away from home for a long time. It is your responsibility to keep them under control in public areas and to clean up after them.
- Make sure that you and your children think about how children's playing habits might affect your neighbours.

All tenants are required to keep to the terms of their tenancy agreement and this includes behaving reasonably and being considerate of others. Don't put your tenancy at risk by ignoring this advice.

